

Restaurant Manager

Our client operates a well-established, very busy and high-end restaurant in Paphos and is looking for a Restaurant Manager to lead all aspects of their business. You will deliver a high-quality menu and motivate their staff to provide excellent customer service.

The Restaurant Manager's responsibilities include maintaining the restaurant's revenue, profitability and quality goals. You will ensure the efficient operations of the restaurant, as well as maintain high production, productivity, quality, and customer-service standards.

To be successful in this role, you'll need management skills and experience in both front and back of the house. Our client wants you to know how to oversee the dining room, check-in with customers and balance seating capacity. Back of the house management experience is also essential, as you'll hire qualified cooks, chefs, waiters and other roles, set work schedules, oversee food prep and make sure we comply with health and safety restaurant regulations and all other.

You are to lead by example and uplift the staff during busy moments in a very fast-paced environment. Ultimately, you will ensure that the restaurant runs smoothly and that customers have a pleasant dining experience.

Responsibilities:

- Coordinate daily front of the house and back of house restaurant operations.
- Deliver superior service and maximize customer satisfaction.
- Respond efficiently and accurately to customer complaints.
- Regularly review product quality and research new suppliers.
- Organize and supervise shifts.
- Appraise staff performance and provide feedback to improve productivity.
- Estimate future needs for goods, kitchen utensils and cleaning products.
- Ensure compliance with sanitation and safety regulations.
- Ensure full compliance with all legal requirements.
- Manage the restaurant's good image and suggest ways to improve it.
- Control operational costs and identify measures to cut waste.
- Create detailed reports on weekly, monthly and annual revenues and expenses.
- Promote the brand in the local community through word-of-mouth and restaurant events.
- Recommend ways to reach a broader audience (e.g. discounts and social media ads).
- Train new and current employees on proper customer service practices.
- Implement policies and protocols that will maintain future restaurant operations.

Requirements and skills:

- Proven work experience of at least 5 (five) years as a Restaurant Manager, Restaurant General Manager, Hospitality Manager or similar role.
- A degree in Business Administration; hospitality management or culinary schooling is a plus.
- Fluent in both Greek and English is a must.
- Proven customer service experience as a manager in a fast-paced environment.
- Extensive food and beverage (F&B) knowledge, with ability to remember and recall ingredients and dishes to inform customers and employees.
- Familiarity with restaurant management software.
- Strong leadership, motivational and people skills.
- Acute financial management skills.
- Ability to work in a team and self-motivate.
- Excellent physical condition and stamina.
- A positive attitude and ability to work well under pressure with all restaurant staff.
- Willing to follow instructions and ask questions for clarification if needed.
- **Must be able to legally work in Cyprus.**

What we offer:

- Exceptional monthly salary offered based on qualifications and experience.
- 6 Day work week.
- Accommodation could be provided.
- Possibility of future profit sharing.
- Learning and Development opportunities.
- Friendly working environment.
- Potential to grow.

We appreciate your interest in our roles and the company. Your CV will be reviewed carefully by our team, and if we are ready to move forward with your application, one of our recruiters will contact you and explain the next steps.

Our client is an equal opportunity employer, and they are committed to creating an inclusive environment for all employees. They celebrate diversity and do not discriminate based upon race, colour, religion, gender, gender identity, national origin, citizenship, age, disability, sexual orientation, marital status, or any other characteristic protected by law.

We care about the privacy of our candidates and all the data you provide to us is maintained in a secure manner and kept confidential.

Recruitment Agency: AMREP Limited.